



TERMS AND CONDITION

UNLESS AND TO THE EXTENT OTHERWISE SPECIFIED IN WRITING BETWEEN APPLICANT AND CHP LOGISTICS INC OR ANY OF ITS SUBSIDIARIES (“SELLER” or “CHP LOGISTICS INC”), AS CONSIDERATION FOR THE USE OF CHP LOGISTICS INC SERVICES AND/OR THE ADVANCEMENT OF CREDIT, APPLICANT(S) INDIVIDUALLY, JOINTLY AND SEVERALLY (“Customer”) AGREES TO THE TERMS AND CONDITIONS SET FORTH BELOW. THESE TERMS AND CONDITIONS ARE EXPRESSLY INCORPORATED INTO ALL SUBSEQUENT SHIPMENTS, AND MAY BE REFERENCED AT THE SITE LOCATION OF THESE TERMS AND CONDITIONS.

The Customer agrees to these TERMS AND CONDITIONS, which no agent or employee of the parties may change, alter or in any way transform. These TERMS AND CONDITIONS shall apply to all shipments by Customer. CHP LOGISTICS INC reserves the right to alter or amend these TERMS AND CONDITIONS. If not stated within the carrier's General Rules Tariff, the following TERMS AND CONDITIONS shall control. In the case of conflict between the TERMS AND CONDITIONS contained herein and those set forth by the individual selected carrier's General Rules Tariff, the selected carrier's General Rules Tariff shall control; however, under no circumstance shall the scope of CHP LOGISTICS INC liability be greater than specified in these TERMS AND CONDITIONS. All Terms, including, but not limited to, all the limitations of liability, shall apply to the selected carrier and their agents and contracted carriers.

Rates – Less Than a Truck Load (“LTL”) rates are based on the freight class as determined by the NMFC (National Motor Freight Classification) and are weight based.

Truck Load (“TL”) rates are based on Dock Door Pickup/Dock Door Delivery and Shipper must Load/Consignee must Unload and are state to state and mileage based. Additional charges may apply for charges including but not limited to, Tractor Detention, Trailer Detention, and Driver Assistance, Tow Truck to Hire when shipper/consignee cannot load or unload, Truck Order Not Used (TONU), and Layover. Flatbed rates are based on equipment type, state to state/mileage and weight. If a flatbed shipment contains oversize freight, additional charges and transit days may apply. All displayed transit times are estimates only and do not include day of pickup. Pickup dates are not guaranteed.

Terms of Payment - All Customers are subject to credit approval. CHP LOGISTICS INC intends to perform a credit check based on the information provided at the time of enrollment by the Customer. All Prepaid, First Time Users, or Non-Repeat customers must Pay Upon Pick or By Pick-Up. The amount of credit, if any, granted to the Customer is at the sole discretion of CHP LOGISTICS INC. Subject to approval of Customer's credit, net payment shall be due 1 days from invoice date unless otherwise noted in writing. Past-due invoices are subject to a service charge, calculated on the outstanding balance, at the lesser of (i) the rate of one and one-half percent (1 1/2 %) per month or (ii) the highest legal rate authorized by applicable law. The service charge is not intended as an alternative to payment when due, and upon delinquency further purchases may be declined and the Customer's account may be referred for collection. Customer agrees to pay all costs including reasonable collection costs, attorney's fees and expenses related to the enforcement of applicant's obligations here under.



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The Customer is liable for all charges payable on account of such Customer's shipment, including but not limited to transportation, fuel and other applicable accessorial charges, including all adjustments issued by the carrier(s) after the shipment, and all duties, customs assessments, governmental penalties and fines, taxes, and CHP LOGISTICS INC attorney fees and legal costs allowable to this shipment and/or all disputes related thereto. Customer agrees to pay any convenience fees charged by CHP LOGISTICS INC. related to the payment of services via credit card or other electronic payment methods. Unless otherwise agreed, Brokers scheduling shipments for clients shall be liable, jointly and severally, for all charges payable on account of such client's shipment. CHP LOGISTICS INC shall have a lien on the shipment for all sums due it relating to this shipment or any other amounts owed by Customer. CHP LOGISTICS INC reserves the right to amend or adjust the original quoted amount or re-invoice the Customer if the original quoted amount was based upon incorrect information provided at the time of the original quote or if additional services by the carrier were required or otherwise authorized by the Customer to perform the pickup, transportation and delivery functions therein. When paying by credit card or electronic funds in advance of the shipment ("Pre-Pay"), the Customer agrees it will be responsible for all charges payable, including any adjustments, on account of such Customer's shipment. These charges and adjustments, if any, may be automatically debited from the Customer's credit card or bank account. Customer is permitted thirty (30) business days from the date of the invoice to dispute any invoiced charges. If CHP LOGISTICS INC does not receive a written dispute within the allowable thirty (30) business days, the disputed item will be denied by CHP LOGISTICS INC. This information can be provided to you prior to booking any shipment, or any time after the shipment. CHP LOGISTICS INC reserves the right, at its sole discretion, to refuse any shipment at any time.

Warranties - The Customer is responsible for and warrants their compliance with all applicable laws, rules, and regulations including but not limited to customs laws, import and export laws and governmental regulation of any country to, from, through or over which the shipment may be carried. The Customer agrees to furnish such information and complete and attach to the Bill of Lading such documents as are necessary to comply with such laws, rules and regulations. CHP LOGISTICS INC assumes no liability to the Customer or to any other person for any loss or expense due to the failure of the Customer to comply with this provision. Any individual or entity acting on behalf of the Customer in scheduling shipments here under warrants that it has the right to act on behalf of the Customer and the right to legally bind Customer.

Bills of Lading - All Bills of Lading are NON-NEGOTIABLE and have been prepared by the enrolled Customer or by CHP LOGISTICS INC on behalf of the Customer and shall be deemed, conclusively, to have been prepared by the Customer. Any unauthorized alteration or use of Bills of Lading or tendering of shipments to any carrier other than that designated by CHP LOGISTICS INC, or the use of any Bill of Lading not authorized or issued by CHP LOGISTICS INC shall VOID CHP LOGISTICS INC obligations to make any payments relating to this shipment and VOID all rate quotes. If the Customer does not complete all the documents required for carriage, or if the documents which they submit are not appropriate for the services, pick up or destination requested, the Customer



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hereby instructs CHP LOGISTICS INC, where permitted by law, to complete, correct or replace the documents for them at the expense of the Customer. However, CHP LOGISTICS INC is not obligated to do so. If a substitute form of Bill of Lading is needed to complete delivery of this shipment and CHP LOGISTICS INC completes that document, the terms of this Bill of Lading will govern. CHP LOGISTICS INC is not liable to the Customer or to any other person for any actions taken on behalf of the Customer under this provision.

Limitations of Liability and Claims - CHP LOGISTICS INC has no responsibility, liability or involvement in the issuance of insurance, the denial of insurance, or in the payment of claims. CHP LOGISTICS INC does not carry insurance for customers. Any insurance purchased is purchased directly through the trucking company used. The individual carrier's governing General Rules Tariff determines the standard liability cargo insurance coverage offered by all carriers. If the shipment contains freight with a predetermined exception value, as determined by the selected carrier, the maximum exception liability will override the otherwise standard liability coverage. Insurance information will be provided to the customer upon request.

CHP LOGISTICS INC will attempt to assist in the resolution of freight claims, but has no responsibility or liability related to any claim. All freight cargo claims should be submitted immediately to CHP LOGISTICS INC/CARRIER to help ensure timely resolution. If the loss or damage is apparent, the consignee must note such loss or damage information on the bill of lading/delivery receipt. If the loss or damage is not apparent (concealed), the Customer must contact CHP LOGISTICS INC within 3 days after taking delivery. The filing of a claim does not relieve the responsible party for payment of freight charges. Freight payment is necessary in order for a carrier to process a claim.

CHP LOGISTICS INC is not liable for any loss, late-delivery, non-delivery, or consequential damages caused by the act, default or omission of the carrier, Customer or any other party who claims interest in the shipment, or caused by the nature of the shipment or any defect thereof. CHP LOGISTICS INC is not liable for losses, late-delivery or non-delivery caused by violation(s) by the Customer of any of the TERMS AND CONDITIONS contained in the Bill of Lading or of the carrier's General Rules Tariff including, but not limited to, improper or insufficient packing, securing, marking or addressing, or of failure to observe any of the rules relating to shipments not acceptable for transportation or shipments acceptable only under certain conditions. CHP LOGISTICS INC is not liable for losses, late delivery or non-delivery caused by the acts of God, perils of the air, public enemies, public authorities, acts or omissions of Customs or quarantine officials, war, riots, strikes, labor disputes, weather conditions or mechanical delay or failure of aircraft or other equipment. CHP LOGISTICS INC is not liable for failure to comply with delivery or other instructions from the Customer or for the acts or omissions of any person other than employees of CHP LOGISTICS INC.

Subject to the limitations of liability contained in the Bill of Lading and the carrier's General Rules Tariff, CHP LOGISTICS INC shall only be liable for loss, damage, miss-delivery or non-delivery caused by CHP LOGISTICS INC own gross negligence. CHP LOGISTICS INC liability therefore shall be limited to the fees that CHP LOGISTICS INC has earned



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with respect to the subject shipment. Failure to use CHP LOGISTICS INC BOL could result in a \$35 bill correction fee from the carrier which will be passed along to client.

CHP LOGISTICS INC MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH REGARD TO DELIVERIES OR WITH REGARD TO THIS WEBSITE, INFORMATION PROVIDED ON THIS WEBSITE OR SERVICES RELATED TO TRANSACTIONS CONDUCTED ON THIS WEBSITE. CHP LOGISTICS INC CANNOT GUARANTEE DELIVERY BY ANY SPECIFIC TIME OR DATE. IN ANY EVENT, CHP LOGISTICS INC SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR INCOME, WHETHER OR NOT CHP LOGISTICS INC HAD KNOWLEDGE THAT SUCH DAMAGES MIGHT BE INCURRED.

CHP LOGISTICS INC is only a freight broker. CHP LOGISTICS INC is not a freight carrier as it does not transport cargo. Therefore, regardless of the terms and conditions of the freight carrier that performs the transportation services for the customer, CHP LOGISTICS INC liability shall be at most equal to the liability of the freight carrier, but under no circumstances shall it exceed the limitations of liability set forth in these TERMS AND CONDITIONS. These TERMS AND CONDITIONS, however, shall not serve to affect or limit the liability of the freight carrier performing the transportation services for the Customer. Instead, the terms and conditions of the freight carrier shall control the rights and responsibilities between the Customer and the Freight Carrier. If you have any questions regarding carrier insurance or carrier liability, please contact CHP LOGISTICS INC for more details.

Changes to Terms & Conditions – Customer agrees to be bound by all of the terms, conditions contained in this application. CHP LOGISTICS INC may modify the terms and conditions of this application from time to time, upon mailing notice of such change to Customer at the address shown on CHP LOGISTICS INC records or by posting the most up to date terms and conditions. Such changes shall be effective for all transactions between CHP LOGISTICS INC and customer after the date of the notice/posting. We do have a \$250.00 dollar cancellation fee if it's not our fault for the cancellation.